

ANALYSIS OF THE PECULIARITIES OF IMPLEMENTATION THE QUALITY MANAGEMENT SYSTEMS AT THE INDUSTRIAL ENTERPRISES OF “UKRAINIAN RAILWAY”

According to the National Policy of Ukraine in the field of quality and the State Target Program of railway transport reforming in 2010-2019 years “Ukrainian railway” faced with the task according to the structural transformations, creating conditions for large-scale deployment at enterprises and institutions of highly efficient quality systems that corresponding to the international standards of the world level, and on this basis, the development and qualitative improvement of public service.

Implementation of these directions requires the development of scientific and methodological aspects of quality according to international standards, rules and regulations in order to ensure conditions for the introduction of modern quality management systems at the domestic railway undertakings, particularly at the industrial enterprises of “Ukrainian railway”.

The aim of the research is to develop theoretical and methodological positions and practical recommendations on improving organizational support for the implementation and functioning quality management systems (QMS) at the industrial enterprises of “Ukrainian railway”.

The theoretical and methodological basis of the research is provisions and conclusions on the problems of ensuring and improvement of quality management systems that are contained in the works of domestic and foreign scholars and practitioners from the given problem, the laws and normative acts of Ukraine.

The following methods were used in research process: analysis and synthesis – for the study of existing certified QMS; comparative and structural analysis – to determine the characteristics of the implementation and functioning of the QMS of industrial railway undertakings and the prospects for their use; abstract and logical and systematic approach – for the analysis and development of methodological

principles of improving organizational support of QMS industrial railway undertakings.

It has been proved that the main tendencies in the sphere of quality management at the industrial enterprises of “Ukrainian railway” are the following: at the enterprises is the understanding that SQM serves as a means to improve the efficiency of the enterprise; some attention is paid to the quality process management, including operated specialized units that are established (or designated responsible), whose task is quality management activity.

At the same time, it can be argued that the quality management of industrial railway undertakings is limited only by technological processes and technical solutions on quality management. Therefore, for the transition from fragmented solutions in the field of quality management of industrial enterprises of “Ukrainian railway” has to go to the awareness of the QMS as philosophy that provides innovations in the social sphere, review relations with consumers to the condition of priority.

It has been noted that the improvement of the QMS at the industrial enterprises of “Ukrainian railway” should begin from the improving of strategic objectives of quality management. According to the author, common strategic objectives of “Ukrainian railway” (including of industrial enterprises) should be established based on the concept of QMS and aimed at ensuring the balance of interests of business, people, society and future generations.

Moreover future generations have to be a major stakeholder of the quality management system of “Ukrainian railway” together with customers, employees, partners, etc., to ensure the development of QMS taking into account the ecological safety on IEUR can be based on the International Standard ISO series 14000.

It has been determined insufficiency of using the model SSU ISO 9001 to create competitive advantages of industrial enterprises of “Ukrainian railway” in the external environment. It has been substantiated the expediency of introducing expanded integrated QMS at the industrial enterprises of “Ukrainian railway” based on the concept of marketing and quality management requirements of international

standards ISO 9001, ISO 14000 and IRIS.

Scientific novelty consists in determining the theoretical positions and practical recommendations on the implementation integrated corporate QMS at the “Ukrainian railway” that is based on the requirements of standards ISO 9001, ISO 14000, IRIS, aimed at ensuring the balance of interests of business, people, society and future generations. The obtained results of research are the foundation for solving practical problems regarding the implementation and improvement of QMS at the industrial enterprises of railway transport.

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